Remote Access Instructions – Using a Virtual Desktop

The instructions below outline the required steps to use Remote Desktop to remote into a FMOLHS Computer or Server.

- 1. Open http://access.fmolhs.org.
- 2. Type in your 'Network' username and password and click 'Log On'.

User name: Password:	abc12345	
	Scroop	Log On
	User name: Password: Log On	User name: abc12345 Password: ••••••

- 3. You will be asked to approve your Imprivata/MFA on your phone.
- 4. Once approved, this screen will open.

Applications	Appstore		DESKTOPS		
	All Categories				Q Sear
	Epic Non- Production	Epic Production	Epic Training	Support	1 Utilitie
	XenApp715 Test				
	Epic Details	Epic Details	3M Details	SM Details	3M HDM
	_Epic Hyperspace Remote	PRD Hyperspace Validation	3M CRS Reference - FMOLHS - PROD	3M CRS Reference - FMOLHS - TEST	3M HDM - FMOLH

5. Select form the Appstore bar the Desktops icon

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6. Click on the Desktop which will log you in to a virtual deskop.

The IS Support Center can be reached 24 hours a day, 7 days a week by phone at (866) 532-4772 or online at <u>http://issc</u>.