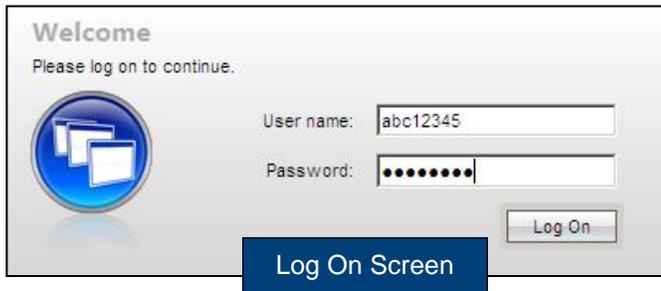


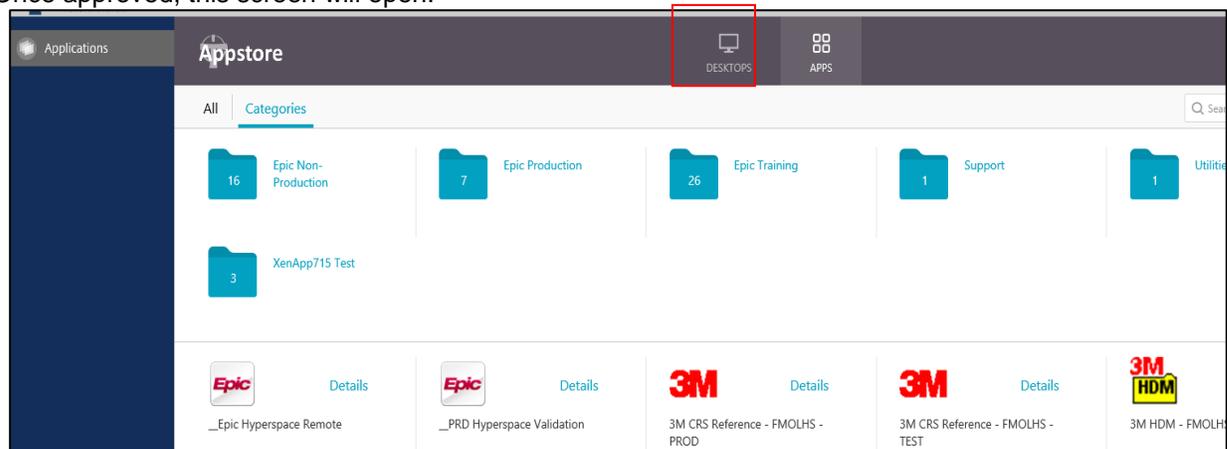
Remote Access Instructions – Using a Virtual Desktop

The instructions below outline the required steps to use Remote Desktop to remote into a FMOLHS Computer or Server.

1. Open <http://access.fmolhs.org>.
2. Type in your 'Network' username and password and click 'Log On'.



3. You will be asked to approve your Imprivata/MFA on your phone.
4. Once approved, this screen will open.



5. Select from the Appstore bar the Desktops icon



6. Click on the Desktop which will log you in to a virtual desktop.

The IS Support Center can be reached 24 hours a day, 7 days a week by phone at (866) 532-4772 or online at <http://issc>.